

**ChevronTexaco**  
Global Lubricants  
6001 Bollinger Canyon Road  
San Ramon, CA 94583  
Tel (415)894-3232  
Fax (925)842-5380  
ssyosufzai@chevrontexaco.com

**S. Shariq Yosufzai**  
President

October 22, 2001

**ChevronTexaco**

To Whom It May Concern:

This is a letter certifying the stellar job done by Ira and Carol Serkes in locating my new home in Berkeley. Notwithstanding the logistical challenges of working with one from Singapore, Ira and Carol did extensive research, were extremely courteous and professional, and showed homes that always fit the criteria articulated to them. They utilized the latest web enabled communications and visual tools allowing for efficient pre-selection. I would most unequivocally recommend Ira and Carol to anyone buying a home in the Bay Area. They truly are a delightful team to work with.

Sincerely,

